

Agenda



Performance Scrutiny Committee - Place and Corporate

Date: Monday, 11 September 2017

Time: 4.00 pm

Venue: Committee Room 1 - Civic Centre

To: Councillors C Evans (Chair), M Al-Nuaimi, G Berry, M Cornelious, K Critchley, Y Forsey, L Lacey, J Richards and W Routley

Item

- 1 Agenda in Welsh (Pages 3 - 4)
- 2 Apologies for Absence
- 3 Declarations of Interest
- 4 Draft Annual Forward Work Programme (Pages 5 - 14)

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Date of Issue: 4 September 2017

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Agenda



Pwyllgor Craffu ar Berfformiad – Lleoedd a Materion Cofforaethol

Dyddiad: 11 Medi 2017

Amser: 4 y.p.

Lleoliad: Ystafell Bwyllgora 1

Y Cynghorwyr: C Evans (Cadeirydd), M Al-Nuaimi, G Berry, M Cornelious, K Critchley, Y Forsey, L Lacey, J Richards and W Routley

Eitem

1. Agenda yn Gymraeg
2. Ymddiheuriadau am absenoldeb
3. Datganiadau o fuddiant
4. Rhaglen Waith Ddrafft Flynyddol

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Scrutiny Report

Performance Scrutiny Committee – Place and Corporate

Part 1

Date: 11 September 2017

Subject Draft Annual Forward Work Programme

Author Senior Overview and Scrutiny Officer

The following people have been invited to attend for this item:

- Liz Blayney – Senior Overview and Scrutiny Officer

Section A – Committee Guidance and Recommendations

1 Recommendations to the Committee

The Committee is asked to:

- 1.1 Consider the draft Annual Forward Work Programme (**Appendix 1**) and determine if it wishes to make any amendments to the programme or if further information is required;
- 1.2 Agree the start time for the Committee meetings, and approve the proposed schedule of meetings for 2017/18 (**Appendix 2**).

2 Context

- 2.1 The Centre for Public Scrutiny's Good Scrutiny Guide recognises the importance of the forward work programme. In order to 'lead and own the process', it states that Councillors should have ownership of their Committee's work programme, and be involved in developing, monitoring and evaluating it. The Good Scrutiny Guide also states that, in order to make an impact, the scrutiny workload should be co-ordinated and integrated into corporate processes, to ensure that it contributes to the delivery of corporate objectives, and that work can be undertaken in a timely and well-planned manner.
- 2.2 Scrutiny Committees have limited time and resources and therefore work plans need to be manageable. It is not possible to include every topic suggested by Members, Heads of Service or the Public – successful Scrutiny is about looking at the right topic in the right way and Members need to be selective, whilst also being able to demonstrate clear arguments for including or excluding topics.
- 2.3 The Centre for Public Scrutiny (CfPS) guide to work effective work programming 'A Cunning Plan?' makes the following reference to the importance of good work programming:

‘Effective work programming is the bedrock of an effective scrutiny function. Done well it can help lay the foundations for targeted, incisive and timely work on issues of local importance, where scrutiny can add value. Done badly, scrutiny can end up wasting time and resources on issues where the impact of any work done is likely to be minimal.’

3 Information Submitted to the Committee

3.1 The following information is provided to the Committee:

Appendix 1 – Draft Annual Work Programme

Appendix 2 – Draft Schedule of meetings

Draft Annual Work Programme

3.2 The draft work programme is being presented to the Committee for consideration following consultation with the Scrutiny Chairs, and Service Areas, and detailed research by the Scrutiny team. It is designed to be a starting point for Members to develop, the work programme for Scrutiny should be Member led.

3.3 The **attached** draft work programme has been drafted using a number of difference sources, including:

- Cabinet Work Programme - [June 2017](#);
- Risk Register – Last presented to [Audit in June 2017](#);
- Previous Scrutiny Committee Forward Work Programmes, Agendas and minutes (available online);
- Policy Framework;
- Discussions with the Business Improvement Team (Performance Information)

3.4 There are also items where there is a statutory duty for Policy Framework documents to be considered by Scrutiny, for this Committee this covers the draft budget proposals in January 2018. The Committee will be consulted on proposals relevant to the Committees terms of reference (Place and Corporate Directorates) in January 2018, and provide comments / recommendations to the Cabinet prior to a final decision being made on the proposals by the Cabinet at its meeting in February 2018. The Overview and Scrutiny Management Committee will coordinate comments from all of the Scrutiny Committee, and will make comment on the budget process and public engagement.

3.5 Once the Committee is happy with the content of its Annual Work Programme, it will be published to the website to allow members of the public to view. The Committee may wish to consider if it wishes to seek the feedback of any stakeholders on the work programme.

3.6 The Committee will then have a standing item on each of its Committee meeting agendas for a Forward Work Programme Update, with a breakdown of which items will be coming to each meeting. It will also clarify what information has been requested for the Committees consideration, what the role of the Committee is for each item and a list of invitees.

3.7 Under the Committee restructure in May 2017, performance monitoring role should now have a more prominent position within the Scrutiny function, with the Performance Scrutiny Committee – Place and Corporate focusing its work programme on fulfilling this role.

3.8 The work programme attached has been developed to focus the Committee’s limited resourced its resources on routinely scrutinising performance to provide a more in-depth monitoring and challenge for clearly defined service areas.

- 3.9 Detailed performance monitoring information will be provided quarterly, comprising of an overview of the performance position within the service area, and for any red / amber measures identified the background data to give a more detailed picture of the measure in question.
- 3.10 To focus the discussion, the Head of Service will brief the appropriate Cabinet Member prior to the Committee meeting. The relevant Cabinet Members (depending on the content of the report).
- 3.11 Where the Committee identifies the need for more detailed scrutiny in a specific issues / area, the Committee can request for more information back to the next committee meeting. It is intended that this approach will allow Members to gain an overall picture of performance in the service area, and allow space on the work programme to undertake 'deep dives' and request more detailed information where they see an area of concern.

4 Suggested Areas of Focus

- 4.1 The draft work programme contains suggested items for the work programme – Member input to the work programme is essential to the success of Scrutiny.
- 4.2 The Corporate Assessment, and the subsequent [follow up assessment](#) provide background information on the importance of good work programming. Specific reference is made to the need to align the Cabinet and Scrutiny work programmes to ensure the value of the Scrutiny Function is maximised.

In considering what items should be included in the Committees forward work programme, the Committee should consider how each item fits within the following selection criteria:

Criteria for Selecting Scrutiny Topics

PUBLIC INTEREST:	The concerns of local people should influence the issues chosen for scrutiny;
ABILITY TO CHANGE:	Priority should be given to issues that the Committee can realistically influence, and which will result in a Cabinet decision being taken;
PERFORMANCE:	Priority should be given to the areas in which the Council, and other agencies, are not performing well;
EXTENT:	Priority should be given to issues that are relevant to all or large parts of the city;
REPLICATION:	Work programmes must take account of what else is happening in the areas being considered to avoid duplication or wasted effort.

Reasons to Reject Scrutiny Topics

- The issue is already being addressed / being examined elsewhere and change is imminent
- The top would be better addressed elsewhere (and will be referred there)
- Scrutiny involvement would have limited / no impact upon outcomes
- The topic may be sub-judice or prejudicial to the Council's interest
- The topic is too broad to make a review realistic
- New legislation or guidance relating to the topic is expected within the next year
- The top area is currently subject to inspection or has recently undergone substantial change

- 4.2 For each item on the agreed work programme, the Committee should consider if they are well defined to ensure the Committee can effectively fulfil its role for each item.

Defining Scrutiny Topics

For every item on the work programme / new referral, it should be clear:

- **What is the issue / activity / project under consideration?**
 - *A brief outline of the matter being referred / the question being asked*
- **What is Scrutiny being asked to do?**
 - *e.g. undertake a full review of the subject? Investigate / interrogate different policy options? Be consulted of final proposals before decision making? Monitor outcomes / implementation?*
- **What are the reasons for / expected benefits of involving Scrutiny in this matter?**
- **Is there a specific deadline for this piece of work?**

Section B – Supporting Information

5 Links to Council Policies and Priorities

- 5.1 Having proper work programming procedures in place ensures that the work of Overview and Scrutiny makes a positive impact upon the Council's delivery of services, contributes to the delivery of corporate objectives, and ensures that work can be undertaken in a timely and well-planned manner.

6 Risks

- 6.1 If proper work programming procedures are not put in place, the organisation and prioritisation of the work programme is put at risk. The work of Overview and Scrutiny could become disjointed from the work of the rest of the Council, which could undermine the positive contribution Overview and Scrutiny makes to service improvement through policy development.
- 6.2 A report is presented to each Committee every month in order to mitigate that risk. The specific risks associated with individual topics on the work programme will need to be addressed as part of the Committee's investigations.

7 Financial Implications

- 7.1 The preparing and monitoring of the work programme is done by existing staff for which budget provision is available. There will be financial consequences for some of the reviews undertaken. These will be commented upon by the Head of Finance as the reports are presented.

8 Background Papers

[Good Scrutiny? Good Question! Wales Audit Office Improvement Study in Local Government.](#)
'A Cunning Plan?' Devising a Scrutiny Work Programme' – CfPS Guide
[Corporate Assessment](#) , [Follow up](#) in 2015 and [Progress](#) Report August 2016
[Council Report – Scrutiny Committee Structures – May 2017](#)

Report Completed: 24 August 2017

Topic	Role	Timescale / Deadline	Why is the Committee looking at this report?
Improvement Plan Objectives	<p>Performance Monitoring - holding the executive to account for the Council's performance.</p> <p>To consider the progress of the Council towards actions associated with the improvement plan objectives and provide comment to Cabinet.</p>	<p>Quarter 1 – Oct</p> <p>Quarter 2 – Dec</p> <p>Quarter 3 – April</p> <p>Quarter 4 – June</p>	<p>Aligns with the focus of the Committee in evaluating the performance of the Council in achieving its objectives set out in the Corporate Plan.</p> <p>The current relevant objectives for the Committee are:</p> <p>3 – Ensuring people have access to suitable accommodation.</p> <p>4 – City Regeneration and Development</p> <p>5 – Supporting young people into education, employment or training.</p> <p>7 - Increasing Recycling.</p> <p><i>Note: the Corporate Plan is due to be revised in September and as such these objectives may change.</i></p> <p>The Committee will be receiving this update prior to Cabinet considering the report and any comments or recommendations from the Committee will be provided to the Cabinet when they consider this report.</p>
Performance Analysis	<p>Performance Monitoring - holding the executive to account for the Council's performance.</p> <p>To consider overall performance data for the service plan measures, Improvement Plan performance and national measure performance.</p>	<p>Mid-year (All Wales Comparative Data) - Dec</p> <p>Year End – June</p>	<p>Aligns with the focus of the Committee in considering the performance of the Council.</p> <p>The purpose of these reports is to give the Scrutiny Committees an overall picture of the Councils performance to provide a context to the Committees consideration of the more service specific reports on its work programme.</p> <p>The Committee will be receiving this update prior to Cabinet considering the report and any comments or recommendations from the Committee will be provided to the Cabinet when they consider this report.</p>

Performance Scrutiny Committee – Place and Corporate

Annual Forward Work Programme Summary 2017/18

Topic	Role	Timescale / Deadline	Why is the Committee looking at this report?
Streetscene and City Services Performance Updates	Performance Monitoring - holding the executive to account for the Council's performance.	Quarterly	<p>Aligns with the focus of the Committee in considering the performance of the Council within its terms of reference: Holding the Executive to Account for its performance:</p> <p>Monitoring of performance, focusing on:</p> <ul style="list-style-type: none"> • Achievement of outcomes and actions within service plans; • Scrutinising progress in improvements to areas of poor performance; • Assessing the extent to which performance objectives are contributing to the overall objectives and priorities of the Council. • Assessing the extent to which performance is in keeping with the performance management strategy; <p>The Committee will receive an overview of the performance of the service area including a list of the all of the service plan measures and an indicator of whether the targets have been achieved (red, amber and green status). This will also include a summary of the common measures, which include complaints answered in timeframes, staff sickness rates, and the use of agency staff and overtime. For any red and amber measure, the Committee will also receive more detailed information on these measures</p>
Regeneration, Investment and Housing Performance Updates	Performance Monitoring - holding the executive to account for the Council's performance.	Quarterly	
Corporate Service Updates (Law and Regulation, People and Business Change and Finance)	Performance Monitoring - holding the executive to account for the Council's performance.	Quarterly	
Budget Monitoring	Performance Monitoring - holding the executive to account for the Council's performance.	Quarterly: Q1 – Oct Q2 – Dec Q3 – TBC Q4 / Outturn – June	<p>Aligns with the focus of the Committee in considering the performance of the Council with its terms of reference:</p> <p>Budget Monitoring:</p> <ul style="list-style-type: none"> • Scrutinising variances in budget; • Assessing the extent to which performance is being achieved within budget; • Reviewing the outcomes and the delivery of agreed savings plans;

Performance Scrutiny Committee – Place and Corporate Annual Forward Work Programme Summary 2017/18

Topic	Role	Timescale / Deadline	Why is the Committee looking at this report?
Cabinet Draft Budget Proposals	Pre decision – to receive and comment on the Cabinet draft proposals as part of the Budget Consultation Process, prior to a final decision being taken by the Cabinet	January 2018	<p>Aligns with the focus of the Committee in considering the performance of the Council with its terms of reference:</p> <p>Budget Proposals</p> <ul style="list-style-type: none"> • Scrutinising of Service specific proposals a part of the budget consultation process; • Assessing the anticipated impact of the budget proposals on services, performance, service users, partnerships and staffing levels;

Performance Scrutiny Committee – Place and Corporate Annual Forward Work Programme Summary 2017/18

Information Reports

Topic	Information	Timescale / Deadline
Streetscene and City Services Service Plan	To provide the Committee with background information in considering the performance of the service area	Quarterly update Service Plans are reported to the Relevant Cabinet Member. These reports will be emailed to members, and published online. Members are asked to forward any questions / concerns to the Scrutiny Officer and the Chairperson for actioning.
Regeneration Investment and Housing Service Plan		
Law and Regulation Service Plan		
Head of People and Business Change Service Plan		
Finance Service Plan		

Performance Scrutiny Committee – Place and Corporate – Draft Schedule of meetings

Date		Time	Venue
Monday	2 October 2017	4pm (TBC)	Committee Room 1
Monday	11 December 2017	4pm (TBC)	Committee Room 1
Monday	22 January 2018	4pm (TBC)	Committee Room 1
Feb / March – date to be confirmed		TBC	TBC
Monday	9 April 2018	4pm (TBC)	Committee Room 1

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